

About our strategy

OUR STRATEGIC INTENT:

To be the **best**
performing **healthcare**
provider **in Australia**
by **2025**.

ST JOHN OF GOD HEALTH CARE GROUP STRATEGY 2020 - 2022

Patient and client experience

SJGHC will be known for the provision of excellent and compassionate care, with services, processes and technology solutions that are designed to meet the needs of the patient first and address all aspects of their care (physical, emotional, intellectual, social and spiritual).

Clinical excellence

SJGHC will deliver high quality safe care and clinical excellence through systemic and targeted plans and initiatives, delivering improved patient care outcomes and zero preventable harm.

Strengthening our culture

Our caregivers will be supported and inspired to deliver our shared Mission. Our culture will be grounded in accountability and solidarity.

Services profile for the future

SJGHC will be positioned strategically to leverage and grow acute and other services across the continuum, with a strong focus on service innovation and excellence, partnerships and financial sustainability so we can influence and direct our own future.

Optimising our processes and relationships

Our strategy will be enabled through an effective operating model and end to end business processes, supported by data and analytics.



○ Strategic Themes ○ Strategic Enablers